



WHAT'S INCLUDED WITH MY TICKET PURCHASE?

All ticket purchases include access to event, including admission to train rides, face painting, trick or treating, and most activities. Pumpkin Chuck, Haunted House and Food Trucks are an additional charge.

HOW MUCH ARE THE TICKETS?

\$5 advance, \$8 at the gate. Prices will increase on the day of the event, so don't wait, buy your tickets now and get the best price! You can purchase them online with a Credit or Debit Card or in person at Access Alaska (cash, card or check) and Fairbanks Nissan (cash only).

WHO NEEDS A TICKET?

Children, three years of age and under, do not require a ticket to enter the event. Children, four years of age and older, AND adults will need a valid ticket for entry.

DO I NEED TO PRINT OUT MY ONLINE TICKET?

Please print your online tickets in advance, or tickets can be shown directly from a mobile device. Please have your ticket open and ready before reaching the front gate.

DOES HALLOWEEN TRICK OR TREAT TOWN OFFER REFUNDS?

Halloween Trick or Treat Town does not offer refunds for ticket purchases.

HOW MUCH OF THE EVENT IS INDOORS? WILL IT BE COLD?

75% of the event is outdoors. With that being said, please dress warmly. There are spaces inside to warm up. Warm beverages will be for sale from some of our food vendors.

I CAME LAST YEAR, WHAT'S NEW?

In addition to each year's activities - trick or treating, train rides, live music, costume contest and more - this year we're adding a Petting Zoo and Hot Bug Nachos Eating Contest! More surprises to be announced.

HOW DOES THE COSTUME CONTEST WORK?

Think you have the coolest, scariest or best costume at the event? Enter for free. Contest begins at 3:30pm. Categories: Pet, Toddler (0-4), Youth (5-10), Youth (11-17), Adult & Group. \$25 VISA Gift card to 1st place in each category. Sign up by 3:15pm at the Centennial Center Theater.

CAN I SEE AN EVENT MAP AHEAD OF TIME?

Yes. We want you to plan for the perfect Halloween outing! Maps showing locations, scheduled events, food, bathrooms, etc. will be available prior to the event on the Facebook Event page. Hard copies will also be available at the gate when you enter the event.

WHAT'S THE PARKING SITUATION?

Parking is free! Please park in the main Pioneer Park parking lot. Arrive early, the parking lot will get crowded. Overflow parking available at the Carlson Center.

WHAT TIME SHOULD I ARRIVE?

Halloween Trick or Treat Town doors open at 12pm, with peak traffic hours for entry being from 12pm-5pm. There is no early entry. We highly recommend guests arrive early in order to minimize wait time getting into the event and maximize party time!

WHERE DO I ENTER THE EVENT?

There are 3 entrances to the event: The Main Gate, Gold Rush Town Gate and Mining Valley Gate. You can pay with cash, check or card at all gates. There will be separate lines for those who pre-purchased tickets for faster entry into the event.

CAN I LEAVE AND RE-ENTER THE EVENT?

No. Once you have left the event, you will need to purchase a new ticket if you would like to re-enter. If you forgot something in your car, please see the Main Entrance gate staff.

ARE THERE ANY RESTRICTIONS ON COSTUMES?

Yes, toy or replica weapons (guns, knives, swords, etc.) are strictly prohibited and will be confiscated at the door. If your costume has these types of objects attached to it and you cannot remove them, you will be asked to leave the event for everyone's safety.

MY CHILD HAS ALLERGIES. ARE THERE ALLERGY-FREE TREAT OPTIONS?

Yes! All cabins offer some kind of allergy-free candy. Please let each cabin know you would like an allergy-free Halloween Trick or Treat Town experience.

WHERE DO THE EVENT PROCEEDS GO?

All proceeds of this event benefit Access Alaska, Fairbanks Youth Soccer Association and The Pioneer Park Playground Fund. Access Alaska plans to improve existing inclusive programs, and FYSA will use their funds to grow ASAP-Adaptive Soccer for All Players, their program for youth who experience a disability. Pioneer Park will use the funds towards future playground development efforts at the park. Last year you helped raise over \$30,000!

WILL THERE BE A LOST & FOUND?

Lost & Found services will be available at the event at the Information Booth, located near Main Entrance Gate. Following the event, items will be held at the Pioneer Park Office.

Have additional questions? Please call Pioneer Park (907) 459-1087.